# Early Childhood Education Center

## Parent Handbook

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Please Contact the Early Childhood Education Center with any questions:
Office Hours: Monday – Friday 7 a.m. – 5:30 p.m.

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Introduction & History
Welcome to the Iowa Western Early Childhood Education Center! Our center is a state licensed facility, providing quality early childhood care and education for children ages 6 weeks through 5 (or when they begin kindergarten). The center is open 7:00 AM to 5:30 PM, Monday through Friday. The ECE center follows the college calendar in determining closed days. A copy of the calendar is provided to each family upon enrollment in the center.

The center is staffed with degreed teachers who have backgrounds in early childhood education, child development and other related experiences. The center serves as a training laboratory for students studying Early Childhood Education at Iowa Western Community College. An excellent adult/child ratio is maintained in our center by our paid staff and our laboratory students.

In addition to being licensed by the State of Iowa, the Iowa Western ECE Center is accredited by the National Academy of Early Childhood Programs. The Academy, which is sponsored by the National Association for Education of Young Children, awards accreditation to programs which have demonstrated high quality care and education to children.

The Iowa Western ECE Center began existence in 1971 as a half day preschool program which provided a training site for students studying early childhood education. In 1982, the center expanded to provide both full day and half day programming. After the building remodel of Lewis Hall, the center expanded to its current space in 1999. Infant care was added to our program in 2007.

Mission Statement
Our mission is to provide a unique learning experience for young children through the partnership with the Early Childhood Studies Academic Program. We provide a nurturing child centered learning environment that meets the interests, ages, developmental needs and the diversity of each child. The learning environment at our center fosters exploration through hands on developmentally appropriate materials that ensures access to all children. Social, emotional, cognitive and physical areas of development are considered through planned activities to foster the development of each individual child.

Curriculum Statement
The Iowa Western Early Childhood Education Center curriculum philosophy is based on research and a variety of learning theories which form the foundation that young children learn best through play. Our program offers a nurturing child centered learning environment that meets the interests, ages, developmental needs and the diversity of each child. Children’s learning occurs through individual choices during play, teachable moments and planned activities facilitated by staff and students. The learning environment and interest areas are set up to encourage and foster exploration through hands on developmentally appropriate materials that ensures access to all children. Each area of development: Social, Emotional, Cognitive and Physical, is considered through planned activities that allows each individual child to develop these skills.

Our center offers a unique learning experience for young children through the partnership with the Early Childhood Studies Academic Program. Each day the ECS students engage the children in one on one and group learning opportunities under the guidance of the center’s teaching staff. This affords our center a consistently low child-teacher ratio as well as an opportunity to effectively incorporate current educational theories into everyday practice for the students to experience.
Educational Philosophy

The Iowa Western ECE Center program is based on the foundation that children learn through play. A nurturing learning environment is provided for the children based on their ages, interests, and levels of development.

The curriculum includes both structured and unstructured activities. Throughout the day, children engage in self-selected activities in the various learning centers of the room. Children also participate in teacher facilitated group activities. Each day is designed to follow a predictable routine to foster security in the children. Children are encouraged to plan what they will do during the self-selected activity times. They also participate in recall times with teachers to discuss what they have done during the activity times.

The staff at the center provides respectful care and education for each child. Each child is treated as an individual and encouraged to grow and develop at his/her own rate. Staff interacts with children in ways which help them to develop a positive self-image as well as learning to help others. Following is a listing of the areas of the room and aspects of the daily routine. A description of the key learning concepts for each of these centers is provided.

1. **Housekeeping and Dramatic Play Area**
   This area allows children to develop social skills. Play with others helps develop an understanding of family members. Experiencing being, “mommy”, “baby”, or “daddy” gives children an opportunity to communicate feelings. Theme play such as grocery store and restaurant provide children opportunities for developing language, imagination, and social skills.

2. **Literacy Area**
   This area includes books, CD’s, tape recorders, folder games, puppets, quiet play and pictures. Children learn to appreciate and enjoy books and utilize written and spoken language as listening skills develop. Opportunities to write with pencils are available for children who are interested. These early literacy experiences are the key in the development of pre-reading and pre-writing skills.

3. **Blocks**
   Physical development, dramatic play and social development occur as children build with a variety of blocks and accessory materials. Math and Science skills such as size, shape, quantity and balance are also discovered in this active area.

4. **Art Area**
   “Process” rather than “product” is emphasized in the art area. Children learn about colors, cutting, pasting and creating their own things. Easel and/or table painting experiences are provided daily as well as play dough, crayons and markers. Children choose from a variety of open-ended activities rather than “projects” from teacher models.

5. **Science Table**
   This area includes magnifying glass, plants, animals, rocks, and nature awareness activities that help children to observe and learn about the world around them. Some classrooms may incorporate pets such as hamsters, guinea pigs, and fish in this area also.

6. **Manipulatives**
   Small table games, beads, and puzzles help children to work on their problem-solving skills, group cooperation and language development. Activities in this area also assist in the development of small muscles as well as hand-eye coordination. Skills in patterning, colors, and sequencing are also developed in these activities.

7. **Sand/Water Table**
   This area includes play with water, sand and other exploratory materials. Children fill, dump, and measure liquids and solids. Children enjoy sensory experiences such as wet, cold, warm, squishy, gritty, etc. as they explore materials in this area. Materials available in this area change regularly to keep interest high and to encourage active sensory exploration.
8. **Large Motor Area**
   This area provides a place inside for children to enjoy vigorous play: large muscle development, including activities such as hopping, skipping, jumping, and climbing are encouraged in this area.

9. **Outdoor Play**
   This area offers refreshing fun, which promotes large muscle development. Children are able to enjoy and discover nature. Riding toys, running, climbing, constructing obstacle courses, sand play, and balls are daily activities. Kites, sledding, water play, and gardening are seasonal activities that occur also. Children play outdoors daily as weather permits. If wind chill temperatures are below 15°F, children will be offered large motor activities indoors. If the heat index is about 105°F, the children will be offered large motor activities indoors.

10. **Large Group Time**
    During this time, music, quality literature, body movement and non-competitive group games are emphasized based on age-appropriate expectations. This time is designed to build group cooperation, togetherness, and community. Children enjoy songs, finger plays and music activities as they develop language and communication skills.

11. **Quiet Time**
    Quiet time provides a time for “winding down” and relaxing before lunch. Creative movement, group games, singing, and books are planned activities during this time.

12. **Meal Times**
    Lunch and snacks provide daily opportunities for children to experience eating together and learning to enjoy nutritious foods. Children participate in preparing foods, setting tables, and cleaning up. These activities promote a sense of responsibility among the children. Adults sit with children during these times to model appropriate eating behaviors and encourage conversation. Meals and snacks are served family style with children serving themselves with adult assistance as needed.

13. **Rest Time**
    Children need rest to promote healthy bodies. Relaxing music and dimmed lighting are provided to create a restful atmosphere in the room for the children. Daily rest time provides an opportunity for rest and relaxation. State Licensing regulations require a minimum of one hour rest time for children who are enrolled in a full day program. Children will be assigned a labeled cot and use the same cot each day. Blankets and a pillow are provided by the center and washed weekly or as needed. Security items such as a special blanket (small), pillow or stuffed animal/doll may be brought to assist the child in feeling at ease during rest time. Each family will be required to provide a crib sheet for your child’s use during nap time. We will wash your child’s sheet each week. Please put your child’s name on the sheet prior to leaving it at the center.

14. **Planning Time/Recall Time**
    Use of the planning board assists children in choosing activities to do. This gives children a sense of direction and purpose in their play in the room. The planning board is used as a guidance tool with children. Recall Time provides time with a teacher and a group of peers for children to discuss the activities of the day. Recall time promotes the development of language, listening, and memory skills.

15. **Routines of Daily Care (RDC)**
    RDC includes toileting, diapering and hand washing. These routines offer children opportunities to develop health habits and skills in independence. The center provides liquid soap and disposable towels by bathroom sinks and classroom sinks to promote healthy hand washing. Toilet learning is not required before children enroll in the center. Staff will work in partnership with parents to assist in the process, as children are ready.

16. **Transitions**
    Children will transition from Preschool East to West Classrooms at 8:00 am. Staff will assist children in facilitating a smooth and easy transition period for children during and leading up to these times. Twice a year based upon development and age for ratio Toddlers will be moved into a Preschool Classroom serving 3-5 years of age children. These transitions will be made at the beginning of the Fall Semester and the beginning of the Spring Semester upon a child turning 3 years of age prior to the transition period. Every effort is made to keep Toddlers (children age 2) with their toddler teachers for at least 9 months.
Admission & Enrollment Policies

Iowa Western ECE Center accepts children IWCC of faculty, staff and students as well as children from communities in the surrounding areas. Children will be entered onto the center waiting list upon receipt of a completed application form and non-refundable registration deposit. Applications will be accepted in the order received and/or as space is available. Factors such as age of child are used in determining enrollment for the year. Children remain on the waiting list until enrolled or removed from the listing by parent request or decline of enrollment slot by parent.

Parents will be notified in writing of child’s enrollment in the program. The signed contract, signed current immunization card and physical form must be on file before the child attends the center. This procedure is in accordance with State of Iowa licensing regulations.

Non-Discrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English. To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: [http://www.ascr.usda.gov/complaint_filing_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit out completed form or letter to USDA by: 1) mail: US Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW; Washington, D.C. 20250-9410. 2) Fax: (202) 690-7442. 3) Email: program.intake@usda.gov. This statement is also available in Spanish. Children with disabilities are welcome in our center.

Parents are asked to provide information regarding special needs, and to identify the Child’s Service Coordinator if child currently has an IEP or IFSP. This information ensures that we can meet the needs of the child with proper support. If it is determined that a child’s needs cannot adequately be met at the Iowa Western ECE Center, he/she may be dis-enrolled and other care options recommended. One or more conferences involving the child’s family and appropriate center staff will be arranged to address any concerns and to research alternatives.

Disenrollment & Withdrawal Information

Children may be disenrolled from the program if it is found that the child presents a danger to others, if the family fails to pay for services in accordance with enrollment contract is or if the family presents a danger to staff and/or children in the program. Parents may voluntarily withdraw their child from the program at any time by providing a 2-week written notice to the center director. Parents will be responsible for all fees occurring through the last day of attendance.

Children may be disenrolled from the program if any of the following situations exist:

- If it is found that the child or family presents a danger to staff and/or other children in the program.
- If the family fails to pay for services in accordance with the enrollment contract.
- If it is determined that the program cannot adequately meet the needs of the child.
- If there is a lack of regular attendance in the program by the child without notification to the staff.
Parents may voluntarily withdraw their child from the program at any time by providing a two week written notice to the center director. Parent will be responsible for all fees occurring through the last day of the attendance and/or contract. Parents will be charged in accordance with the enrollment contract unless written withdrawal information has been received by the program director. Every effort will be made to allow for an easy transition into or from a program or school after disenrollment or enrollment.

**Billing Information**

Families will be billed for enrollment in the ECE Center based upon a contracted fee which is determined by the child’s age. Reduced tuition is available for full time IWCC employees and students. A reduced fee is assessed for families with multiple children enrolled in the center. Parents sign a contract at the beginning of the academic year which states the fees for services. Separate contracts are prepared for the summer session. The Infant room is a yearly contract with summer included in the contract. Billing statements will be issued based on the information on the contract. Fees for the center are announced at the beginning of each school year. Fees are subject to change upon notice. IRS statements will be made available for tax purposes through the college finance office.

Billing statements for the month will be in the child’s mailbox at the center by the 1st of the month. Payment for the month is due to the College Business Office by the 10th of the month for that month’s enrollment. Payment can be made in person at the College Cashier’s window or by mail to the address on the billing invoice or by automatic withdrawal. (See the Director for the form when choosing automatic withdrawal form of payment.) The College accepts cash (in person only), check, money order, Visa or MasterCard for payment. Accounts which have outstanding balances are subject to being sent to collection at the discretion of the College Business Office. The Center reserves the right to disenroll a child when a payment for services is not made in a timely manner.

Billing for attendance in excess of the monthly contract will be added to the following month’s statement. Fees for services will be announced prior to the beginning of each academic year and presented to each family in writing. Fees may increase at any time with notice.

Parents who participate in employer flexible benefit plans and third party payment plans (such as DHS, HHS and Promise Jobs) are responsible to deliver the appropriate documents to the Director and the College Business Office for processing. Participation in flexible benefit plan does not exempt parents from timely payment of ECE Center fees. Families utilizing a third party pay method will be responsible for all contracted care each month not paid of by the third party pay agency. Third party payment is accepted for a limited number of preschool only spaces.

**Billing Schedule**

**Summer (separate contract)**

- June: Full Month Bill + Summer Term Activity Fee
- July: Full Month Bill
- August: Half Month Bill

**Academic Year**

- August: Half Month Bill + Fall Semester Activity Fee
- September: Full Month Bill
- October: Full Month Bill
- November: Full Month Bill
- December: Half Month Bill
- January: Full Month Bill + Spring Semester Activity Fee
- February: Full Month Bill
- March: Full Month Bill
- April: Full Month Bill
- May: Full Month Bill
Sample Daily Schedule for Preschool Rooms
(Actual Schedule May Vary)

7:00 AM   Center Opens
          Breakfast (served to children who arrive before 7:30 AM)
7:30 AM   Self-Selected Learning Center Activities
8:30 AM   Children move to West Side Rooms as teachers arrive
9:00 AM   Self-Selected Learning Center Activities
9:15 AM   Morning Large Group Time
9:30 AM   RDC/Snack/Planning
9:40 AM   Self-Selected Activities
10:40 AM  Clean-up/Recall Time
10:50 AM  Outside Play
11:30 AM  Clean-Up for Lunch
11:40 AM  Lunch
12:00 - Noon  Rest Time/RDC
1:30 PM   Self-Selected Activities/Informal Planning for those who wake early
2:45 PM   Afternoon Large Group Time/Recall RDC/Snack
3:00 PM   RDC/Snack Outside Play
3:30 PM   Outside Play
4:30 PM   Self-Selected Activities may be indoor or outdoor as staffing and weather dictates
5:30 PM   Center Closes

*Children play outdoors each day as weather permits
Sample Daily Schedule for Toddler Rooms
(Actual Schedule May Vary)

7:00 AM  Center Opens – Children Arrive in East Classroom
         Breakfast (served to those who arrive before 7:30 AM)
         Self-Selected Learning Center Activities
8:30 AM  Transition to toddler room
8:30 – 8:45 AM  Routines of Daily Care (RDC) and Free Choice Activities
                (RDC includes diapering, toileting and hand washing)
9:00 AM  Self-Selected Activities
9:15 AM  Group Time
9:30 AM  Snack/RDC
9:50 – 10:30 AM  Outdoor Time (weather permitting)
10:30 – 11:20 AM  Free Choice Activities
11:20 – 11:30 AM  Story
11:40 – 12:15 Lunch/RDC
12:15 – 2:30 PM  Rest Time/RDC as children awake
2:00 – 3:00 PM  Free Choice Activities
3:00 PM  Group Time
3:15 PM  Snack
3:30 PM  RDC/Free Choice/Outdoor Time
4:00 PM  Recall
5:30 PM  Center Closes

*Children play outdoors each day as weather permits.
Discipline & Guidance Policy

The IWCC ECE guidance policy is based on the belief that discipline is part of teaching. Our guidance policy considers children’s ages, individual temperaments and levels of development. The staff of the center provides respectful care, treating each child as an individual, but also being mindful that the children are participating in a group situation. Staff interactions with children are to help them to develop positive self-images as well as learning to help others. Emphasis is on positive behaviors. Most effective communication with children occurs at their eye level and in face to face situations.

Our classroom environment is designed in ways that let the children know what behavior is expected. Active areas are for active play and quiet areas are for quiet play. Labeling of shelves shows children where to return materials when they are finished with them. Three consistent limits in our classrooms are:

1. Children may not hurt themselves
2. Children may not hurt others
3. Children may not destroy property

Children are provided with a consistent routine, a predictable environment, and clear limits of appropriate behavior. Simple, consistent limits are communicated to the children through both the words and actions of the teachers. These limits are based on realistic expectations for children’s behavior in light of their developmental levels. When children are having difficulty behaving within these limits, one of the following techniques may be used. Choice of technique depends on the child as well as the specific situation.

Positive Reinforcement

Teachers use this technique to communicate to children that their behavior is okay, and is meeting expectations. For example, a teacher might comment to children putting toys away at clean up time, “I like the way you are cleaning up the toys.”

Redirection & Choice

Children who are behaving inappropriately may be asked to tell the teacher what the rule is. Teachers may make polite requests to have children examine their behavior to see if it fits with what the rule is. The children can then verbalize to the teacher what appropriate behavior is for the situation. Child may be asked to choose a different activity if they can’t follow rules for the activity they are doing.

Problem Solving

When children are having difficulty in a situation, a teacher’s intervention might be to talk with the children and have them help come up with a solution to the problem. This technique involves the teacher and children listening to what is being communicated and together developing a plan for how to resolve the conflict or difficulty. This technique may be used with individual children or with groups of children.

Consequences

Children are taught that behavior has consequences, either natural or logical. Consistent use of consequences helps children to develop understanding about their behaviors and feel more in control of self. Talking with children about these consequences is also part of staff interactions with the children.
Time to Reflect

Occasionally it may be necessary to have a child move apart from the group in order to regain control of self. The child may be encouraged by the staff to “sit apart” from the group or choose an individual activity when his/her behavior is indicating a need to be away from the group in order to prevent hurting self or others. Time to reflect is not used to isolate and/or punish children. It is used as a tool child and/or teachers can select when time is needed for regaining self-control. Teachers will debrief with children when the child indicates readiness to rejoin the group.

Biting Policy

Biting is a common behavior among children birth to three-years-old in group care. Every effort will be made to determine the reasoning or the function behind the biting behavior so that we can try to figure out what teachers and parents can do to teach the child more appropriate responses than biting. Children bite for many different reasons. Some of the reasons include, but are not limited to, exploration, teething, investigating cause and effect, attention, frustration in expressing needs or wants, becoming independent, learning to play with other children, anxiety, or feeling threatened by new or changing situation.

When biting occurs, teachers will record incidents and document observations to better understand the context before and after a bite (where, when, how, who), as well as noting when the behavior is absent. Teachers will also note the location and availability of staff during the incident to ensure proper supervision is taking place. As staff members are working to better understand why the child is doing the behavior, they will work to be proactive in striving to prevent future incidents.

When a child bites another child, staff will

- Intervene immediately.
- Help the child who was bitten by showing concern and support. First aid will be given such as washing the wound with soap and running water as well as providing a bandage for an open wound and an ice pack if needed.
- Work to teach the child with the challenging behavior in a caring and firm way that the behavior is not acceptable as well as alternate behaviors that are acceptable.
- Reinforce positive behaviors.
- Provide a confidential incident report to the parents of the bitten child, while a confidential biting report will be provided to the parents of the biter. These forms assist in documenting and identifying patterns so that staff can work to prevent future incidents by changing the environment and implementing intentional teaching strategies (social-emotional supports). A copy of the incident or biting report will be kept in the child’s individual file. Confidentiality will be maintained by not using other children’s names on the forms and training staff to not release children’s names when questioned.

If the biting continues, we will

- Meet with the parents of the child who is biting to plan strategies for supporting child in positive social behaviors.
- Assign a teacher to shadow the child as much as is possible within the confines of group care.
- Consider if changes to the environment and/or routines will assist in reducing future incidents.
- Seek consultation for assistance if needed.

On the very rare occasion that the biting continues without improvement, IWCC ECE reserves the right to ask the parents to remove the child from the program so that the parents can find another learning environment that will better meet the child’s individual needs.
Health Policy

Laws of the State of Iowa require that each child enrolled in an early childhood education program have an annual physical checkup. A report of this examination and an up to date immunization card shall be in the Center’s office, on or before the first day the child attends. Both must be signed by a physician or physician’s designee such as a physician assistant or nurse practitioner.

1. **Medications:**
   No medication (prescribed or over the counter) will be given to any child without the parent or guardians’ written authorization and a licensed health care provider’s written authorization. Both signatures and written authorizations must be provided. The following does not require a physician note only a written permission form by parent; sunscreen, bug repellent, medicated or non-medicated chap stick, over the counter skin ointments, lotions and sprays. Over the counter medication must be labeled with the child’s name. Each medication must be accompanied by a physician’s or pharmacists written directions and in an original and up to date container. Center staff will administer the proper medication to your child as directed by the written authorization from the physician. Center staff will record dosages in the center medication log. All medications are stored in the center west kitchen away from the children in locked boxes.

   A medication form must be on file for all medications including sunscreen. A special sunscreen form is available. Medications left at the center after dosages have ended will be disposed. Parent should take medicine home when it is no longer being dispensed. Medication left more than one week after medication authorization has expired will be thrown away by the center staff.

2. **Sunscreen:**
   Because children play outdoors daily, parents are requested to send sunscreen (labeled with child’s name) for children to use especially during the summer. There is a sunscreen authorization form available which requires a parent signature. Sunscreen is kept in the children’s rooms in a cupboard out of children’s reach.

3. **Illness:**
   When children are sick, they need TLC at home. We are not set up for providing sick child care; we are also not licensed to provide sick child care. Illness is caused by germs, virus and bacteria and not by cold weather. Sick children who attend the center spread could spread germs to other children and make them sick. Each child shall be free of symptoms of illness each day that he/she attends the center. The following guidelines should be observed to know when to keep your child at home.

   **A child should stay home if any of the follow conditions exist:**
   
   • Upset stomach, diarrhea or vomiting within the last 24 hours.
   • Excessively runny nose or unusual cough; common colds are okay as long as the child does not have an excessive nose discharge, severe cough or complaint of unusual pain
   • Any rash or skin sores that have not been identified and/or are under treatment
   • Suspected impetigo, scabies or ringworm
   • Head lice and/or nits (children must be lice or nit-free to return to the center)
   • Fever over 100 degrees F; children are to be fever-free for 24 hours before returning
   • Pink eye; child may return after being on antibiotic treatment for a full 24 hours
   • Sore throat- including strep throat; child may return after being on antibiotic treatment for a full 24 hours

   A child should stay home if he/she has been exposed to a communicable disease and indicates signs of that disease. A chart of communicable diseases is at the end parent handbook. If your child becomes ill with a communicable disease, please notify the center so that we may post a notice of exposure
for the other parents. If you call to report that your child will not attend the center due to illness, please let the staff member know what the illness is.

Iowa Western ECE Center staff may call a parent to pick up a child if he/she shows symptoms of illness during the day. Center staff also may refuse to allow a child to attend the center on a day if they display symptoms of illness upon arrival. Your cooperation will assist us in lessening the amount of illness in the center. As many of you are working parents, we understand that it is difficult for you to miss work when your child is ill. We do, however, ask that you not send your child to the center when you know he/she is sick and that you cooperate with staff when asked to pick up a sick child from the center. There is sick child care available in the community through Mercy Hospital and the Visiting Nurses Association. If you would like more information about these services, please let a staff member know.

We will assist with lessening illness by:

- Calling parents to send sick children home
- Observing proper hand washing procedures to prevent spread of germs
- Observing proper surface sanitation procedures around mealtimes and diapering
- Ensuring that staff members who are ill stay home
- Providing your children with a rest time each day which contributes to a healthy body
- Posting exposure notices for parents when we are notified of communicable illness in the center
- Observing universal precaution procedures when handling bodily fluids.

**Safety & Emergency Policy**

Parents/guardian shall provide in writing to the Center a phone number of two persons who can be reached in case of an emergency when we are unable to reach the parents/guardian. Staff will attempt to contact parents at their emergency numbers should any of following emergency situations occur.

In case of minor accidents, the child will receive basic emergency care by staff that is first aid certified. The parents will be notified of the accident in writing. A copy of the accident report is filed in the child’s center record folder.

In the case of medical or dental emergency or more critical accident, the child will receive basic emergency care according to the abilities of the staff. An attempt will be made to notify the parents/guardian immediately. In the event that the parents/guardian cannot be reached the emergency contact will be notified and the child’s personal physician or dentist will be notified and his/her instructions will be followed. If the physician is not available, 911 will be called and the child will be taken by ambulance to a local hospital should this be necessary. The parents/guardian will be responsible for all payments of medical fees for the care of their child. Center staff cannot transport children to the hospital, only ambulance service can. If a child were to be transported a staff member with whom the child is comfortable, would accompany him/her if parents aren’t available.

In the case of fire or tornado the children will be taken to designated safe areas. They will be supervised at all times by center staff. Fire and tornado drills are conducted monthly in accordance with licensing regulations. These drills are recorded in the center monthly safety log. Designated safe areas for tornado drills are Lewis Hall Room 159 and 165. Designated safe areas for fire drills is in the field outside the student center. In the event of an actual fire in Lewis Hall, the children will be evacuated to the Reiver Room in the Student Center.

In the event of an armed or dangerous person, the staff may decide to stay in a “lock-down” status. No staff or children will be permitted to leave the facility until the “all-clear” message is given by the security or public safety officials. However, should staff decide it is safer to vacate the facility, the children will be taken to the rally point for IWCC at the New Horizon Presbyterian Church across from College View School, 30 Valley View Drive.
In the case of a bomb threat, the children will be evacuated by IWCC bus to the rally point for IWCC at New Horizon Presbyterian Church across from College View School, 30 Valley View Drive.

Field Trips

Children from the center may participate in a variety of field trips. Upon enrollment, parents complete a permission form allowing their child to participate in these activities. On campus field trips can occur weekly and may include walks to campus places or activities such as the library for stories or the campus woods for nature walks.

Field trips off of the IWCC campus will be announced in the center newsletter as well as by parent notification. Preschool children generally participate in off-campus field trips two to three times per semester. Travel for off-campus field trips will be by college bus. Drivers for field trips include paid college faculty and staff; the college has copies of the driver’s licenses for these persons, and has run background checks on their driving records. Staff carries first aid kits as well as emergency notification cards for each child on field trips off of the campus.

Outdoor Play

Children will play outside daily, including the winter season, as weather permits. Please, make sure your child has appropriate clothing depending on the weather. A child who is well enough to come to the center is usually well enough to be able to play outside. Children will go outside daily when the temperature is above 15°F or below 105°F. Wind chill and heat index factors will be taken into account in determining outdoor play safety.

Clothing:

- Play at the ECE Center is active, and occasional messy children should wear in comfortable, washable play clothes and shoes. Each child will need an extra change of clothes clearly labeled with his/her name. This change of clothing can be left at school. Soiled clothing will be sent home to be replaced with clean clothes the next day. Parents should check this supply regularly to ensure that it fits and is appropriate for the seasonal weather.
- In the winter, please make sure your child has the necessary clothing to go outside. If your child wishes to play in the snow they must have boots, snow pants, coats, mittens/gloves, hat/hood, or scarves and extra shoes to change into when coming inside. Please dress your child warmly. PARENTS are asked to clearly label all clothing with child’s name. Mittens and boots all start to look the same; labeling assists staff in returning items to proper owners.
- In the summer, children should have swim clothes, and a towel for water days.

Routines of Daily Care

Toilet Learning and diapering:

Toilet learning is not required before children enroll in the center. Staff will work with parent to assist with the process when the child is ready. When a child is toilet learning, parents should make sure that the clothing worn can be handled independently by the child. Parents will supply diapers and wipes for their child. Please label diapers and wipe containers with the child’s name. Parents should check the check child’s supply of diapers regularly and replenish as needed. Staff will record on daily report sheets if children are in need of diaper or wipes.

Meals, Snacks, and Food Preparation:

The ECE Center participates in the USDA Child and Adult Care Food Program. (CACFP) Weekly menus are posted on the parent bulletin board. We make every attempt to provide a variety of nutritious menus for the children. Children will only be allowed food substitutions for medical or religious reasons.
with written doctor or religious authorization. This is in compliance with CACFP guidelines. If your child will not be in the center for a scheduled lunch please notify us by 8:00 a.m. This assists us in using an accurate meal count.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit our completed form or letter to USDA by: 1) mail: U.S. Department of Agriculture Office of the Assistant of Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20205-9410; 2) fax: (202) 690-7442; or 3) email: program.intake@usda.gov.

Due to an increase in food sensitivities, food program guidelines and an increased awareness of childhood nutrition needs, NO FOOD of any kind may be brought into the Center. This includes snacks for various celebrations as well as food for eating in the car on the way to or from school. Birthdays and other holidays can be recognized with certificates or other small tokens.

**Arrival & Dismissal Information**

**PLEASE CALL YOUR CHILD’S CLASSROOM IF YOUR CHILD IS ABSENT FOR ANY REASON.**

Each child attending the center must be accompanied into the center by a parent or someone given custody of the child that day. The child should not be left until his presence is acknowledged by the center staff. We want to make sure that the child is safely within the building and in the care of the center personnel before the accompanying parent/adult leaves.

**Sign in/Sign out**—Please accompany your child into the room, make contact with a teacher, sign in the child on the attendance sheet, and assist in washing hands. At the end of each day, notify the teacher that you are picking up your child and sign out of the program.

You may temporarily park your car in the visitor’s spaces in front of the center when arriving to drop off or pick up your child. **Parents must sign in/out upon arrival and departure so we have record of children’s attendance.** Each child has a mailbox in this area for messages, notes, and billing. Please check your child’s mailbox daily.

**The center will close at 5:30 p.m. each day. Parents who are late to pick up their child due to an emergency, PLEASE call 325 3270. Parents who are late to pick up their child may be assessed a late fee of $5.00 for every 5 minutes after 5:30. This will be charged to cover staff expenses. The center clock will be the official time.**

We reserve the right to add a fee for early arrivals and late departures. We also reserve the right to disenroll children whose parents are habitually late to pick them up.
Center Closing
When the college closes for inclement weather, the center will be closed. Local media outlets will be notified in case of bad weather closure. Should the college close after a day of classes has begun, the center will also close. Parents are expected to pick up their children as soon as possible when such closings are announced. Parents can contact the college information line at 325- 3700 for information on school closure. In addition, parents may sign up for the Reiver Alert system which will alert parents of emergency through a text or email to the number provided.

Family Involvement
The Iowa Western ECE Center maintains an open door policy for families. You are welcome to visit the center at any time. We ask only that you consider your child’s temperament and stage of development before visiting him/her. Sometimes children can separate easily from a parent once a day; sometimes twice may be more difficult.

The observation room is open to parents during center hours 7:00 A.M. 5:30 P.M. This room can also be used while waiting for your child to finish meals, snacks or group time. The observation room is a valuable teaching tool for students enrolled in the program. The room is used by students, staff and visitors. It allows us to get a realistic view of children’s activities as they continue to play without interruptions.

Each of the classrooms provides written daily communication to parents through daily activity sheets and parent boards with daily lesson plans and other information. Monthly newsletters will be sent home. Parents should regularly check mailboxes and bulletin boards for information about program events. Each classroom maintains a bulletin board with information specific to that room. Each child has a mailbox in his/her classroom for distribution of newsletters, important notices and monthly billing statements.

The Early Childhood Resource Library, located in the Early Childhood Program, contains activity packs for families to do at home which are both fun and educational. Books, pamphlets, and video/audio tapes addressing parenting and discipline techniques are also included. Credit and non-credit parenting classes are offered at IWCC for parents who would like support in parenting or seek additional information and experience regarding the guidance and discipline techniques used in the child care center. The center sponsors at least one family event each semester.

Court Orders—a copy of any document issued by the court, such as a “no contact order” or "joint custody order" must be on file with the director in order for the lab school to fully abide by the orders.

Multicultural environment—the IWCC ECE center welcomes and encourages diversity in its population and programs. All families are welcome regardless of race, religion, cultural heritage, political beliefs, sexual orientation, marital status or differing ability. Appreciation of diversity is immersed in our curriculum in daily planning, tolerance of others, and involvement with families. Multicultural materials and discussions are incorporated into the curriculum and are addressed in a natural and meaningful way for the children. We encourage families to share their culture through activities in the classroom as well as sharing a family picture poster.

Family Advisory Board
We believe that children benefit from a supportive partnership between center and family. We invite parent input, concerns and suggestions through our Family Advisory Board. If you have any concerns, please discuss them with the staff and/or director. Families are also encouraged to complete the Parent Participation by staff Questionnaire upon enrollment. This information will be used by staff for family involvement in the program.
The Family Advisory Board consists of parents of children enrolled in the center. The Board offers ideas and suggestions on center policy. The Board also organizes family get together for the center. Membership is open to any parent/guardian of an enrolled child. The directors of the center and college lab faculty are ex-officio members. The Family advisory Board meets once a semester during the fall and spring semesters.

Parent Teacher Conferences

Formal parent teacher conferences regarding children’s development and activities at the center will be offered at least once each semester parents and/or teachers may request a conference at any time to discuss concerns or observations about their child.

Center staff will utilize the COR observation record in conjunction with anecdotal records and other observation techniques to chart children’s development, learning and interests. This information is used to plan activities and curriculum in the center. This information in the anecdotal records will be shared with parents at Parent Teacher Conferences or daily as needed.

Assessments

Each area of development; Social, Emotional, Cognitive and Physical, is considered through planned activities that allows each individual child to develop these skills. Each child will be assessed by collecting anecdotal notes on these developmental areas through an instrument called the COR Observation Record. These assessments will be shared with parents at conferences and at an as needed basis.

Confidentiality Statement

Milestones Collection Form will be used as a tool to collect the data to be shared with the parent/parents.

The records kept on families enrolled at the center are confidential. Records are shared with the directors and staff in your child’s room. Staff may not share information on file with others without written permission from a parent or guardian. Information received while in the performance of duties, either written or verbal, shall also be considered confidential and shall be treated the same as written information contained in the child’s file. Staff is reminded that information regarding a child cannot be shared with other agencies such as AEA without the written consent of the child’s parent or guardian. Staff members who do not maintain the confidentiality of children’s information can be dismissed from employment.

Communicable Diseases

A note to Parents:

Communicable diseases spread easily in childcare, preschool, and school environments. When children enter such group situations, their associations with other children are greatly increased in number. Contacts are closer and more prolonged. Parents should know that most of the common diseases of childhood usually begin with innocent-appearing symptoms, quite like those of the common cold. It is only after a few days that the more telltale symptoms appear, other members of the family may be infected and incubation the disease. If a disease appears in a family, the parents should notify the center that their child has that specific disease. If this is one, the staff will be on the alert for other cases. Sometimes prompt action of the staff will enable the physicians of the community to take preventive action to stop the spread of disease. Diseases are reported by the center to the Iowa Department of Public Health or the County Public Health Department. The Department, by watching the “big picture” is often able to prevent much suffering of our children. Reporting of disease is important. Please do your part to make it complete, timely and useful.
Methods of disease transmission:

The childhood diseases are usually spread by direct contact or indirectly via the respiratory or alimentary routes. Direct contact means touching one person by another, such as walking hand-in-hand, kissing or any other instance where skin comes in contact with skin. Indirect contact includes handling of objects such as pencils, apples, handkerchiefs, papers or desks freshly contaminated by an infected person. Airborne spread on the other hand, does not require touching or handling of persons or things. The germs are breathed in by another. The infected person may have left the room or program/school long before the airborne transmission interval is rather brief.

Rules to prevent the transmission of the disease:

1. **Wash hands frequently** with soap and water, particularly after toilet and before eating.
2. **Cover nose and mouth** when sneezing or coughing. Use handkerchief of tissue.
3. **Stay home when ill.** Contact your doctor.

Concise descriptions and recommendations for exclusion of cases from school.

### Communicable Disease Chart

<table>
<thead>
<tr>
<th>Disease</th>
<th>Usual Interval</th>
<th>Main Symptoms</th>
<th>Minimum Exclusion</th>
</tr>
</thead>
<tbody>
<tr>
<td>*Immunization is available</td>
<td>Between exposure and first symptoms of disease</td>
<td></td>
<td></td>
</tr>
<tr>
<td>*Chicken Pox</td>
<td>13 to 17 days</td>
<td>Mild symptoms and fever. Pocks are blister. Develop scabs, mostly on covered parts of body.</td>
<td>7 days from onset of pocks or until pocks become dry.</td>
</tr>
<tr>
<td>Conjunctivitis (Pink eye)</td>
<td>24 to 72 hours</td>
<td>Tearing, redness and puffy lids, eye discharge.</td>
<td>Until treatment begins or Dr. approves re-admission.</td>
</tr>
<tr>
<td>Erythemia Infectiosum (5th Disease)</td>
<td>4 to 20 days</td>
<td>Usual age 5 to 14 years-unusual in adults. Brief prodrome of low-grade fever followed by Erythemia (slapped check) appearance on cheeks, lace-like rash on extremities lasting a few days to 3 weeks. Rash seems to recur.</td>
<td>After diagnosis, no exclusion</td>
</tr>
<tr>
<td>*German Measles</td>
<td>14 to 23 days</td>
<td>Usually mild. Enlarged glands in neck and behind ears. Brief red rash</td>
<td>7 days from onset. Keep away from pregnant women.</td>
</tr>
<tr>
<td>Condition</td>
<td>Incubation Period</td>
<td>Symptoms</td>
<td>Return Policy</td>
</tr>
<tr>
<td>--------------------------------</td>
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</tr>
<tr>
<td><em>Hemophilus Meningitis</em></td>
<td>2 to 4 days</td>
<td>Fever, vomiting, lethargy, stiff neck and back.</td>
<td>Until Physician permits return.</td>
</tr>
<tr>
<td>Hepatitis A</td>
<td>Variable 15 to 50 (Avg. 28 to 30 days)</td>
<td>Abdominal pain, nausea, usually fever. Skin and eyes may or may not turn yellow.</td>
<td>14 days from onset of clinical disease and at least 7 days from onset of jaundice.</td>
</tr>
<tr>
<td><em>Measles</em></td>
<td>10 days to fever; 14 days to rash</td>
<td>Begins with fever, conjunctivitis, runny nose, cough, then blotchy red rash</td>
<td>4 days from onset of rash.</td>
</tr>
<tr>
<td>Meningococcal Meningitis</td>
<td>2 to 10 (commonly 3 to 4) days</td>
<td>Headache, nausea, stiff neck, fever.</td>
<td>Until physician permits return.</td>
</tr>
<tr>
<td><em>Immunization is available</em></td>
<td>Between exposure and first symptoms of disease</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pediculosis (Head / Body Lice)</td>
<td>7 days for eggs to hatch</td>
<td>Lice and nits(eggs) in hair</td>
<td>24 hours after adequate treatment to kill lice and nits.</td>
</tr>
<tr>
<td>Ringworm of Scalp</td>
<td>10 to 14 days</td>
<td>Scaly patch, usually ring shaped on scalp.</td>
<td>No exclusion, no swimming, gym or contact sports.</td>
</tr>
<tr>
<td>Scabies</td>
<td>2 to 6 weeks initial exposure; 1 to 4 days re-exposure</td>
<td>Tiny burros in skin cause by mites.</td>
<td>Until 24 hours after treatment.</td>
</tr>
<tr>
<td>Scarlet Fever Scarlatin Step Throat</td>
<td>1 to 3 days</td>
<td>Sudden on-set, vomiting, sore throat, fever, later fine rash (not on face). Rash usually only with first infection.</td>
<td>24 hours after antibiotics started and no fever.</td>
</tr>
<tr>
<td><em>Whooping Cough (Pertusis)</em></td>
<td>7 to 10 days</td>
<td>Head cold, slight fever, cough, characteristic whoop after about 2 weeks.</td>
<td>5 days after start of antibiotic treatment.</td>
</tr>
</tbody>
</table>

Readmission shall include written permission from the health officer, physician or attending physician, before any child is readmitted to the center/preschool following any disease which requires exclusion, not mere absence.
Enrollment in Iowa Western ECE Center constitutes an understanding of the following expectations.

Parents' Expectations of the program:

Parents may expect that:

1. Their child will be cared for in a safe, supportive environment
2. They are invited to visit the program at any time
3. They may visit with the Director or On Site Leader about concerns related to their child or the program
4. They will be regularly informed about program activities by the staff
5. They will regularly be informed of developmental milestones data collected on their child by anecdotal notes.

Program's Expectations of the parents:

IWCC expects that parents will:

1. Pay fees on time
2. Keep the child’s records up-to-date
3. Pick up child on time; signing the child in and out
4. Follow health policies of the program
5. Contact the program if your child will not be attending on a scheduled day.
6. Pay attention to any communications from the program regarding their child’s behavior, and cooperate in efforts to bring about improvements in the situation

Children's Expectations of the program

Children may expect:

1. To have a safe, supportive, and caring place to grow
2. To use all the program equipment, materials, and facilities
3. To be treated with respect
4. To receive nurturing care from staff members who are actively involved with them