



Dear Residents,

As concerns regarding the coronavirus (COVID-19) continue, the health and safety of our residents and staff remains our primary focus. The Governor of Iowa has strongly recommended that we close student housing. We are now asking students to move home for the remainder of the semester and not return to campus housing after spring break. If you are a student currently still on campus at this point, we ask that you start the process of moving out as soon as possible.

We recognize that there may be some students who have exceptional reasons that require them to stay. Those seeking exceptions – and the bar will be high – should [submit this request](#) in order to be considered for an exception. We can discuss what arrangements might be possible. Students who seek to remain on campus should be aware that they will be asked to move to a different residence hall.

If you are currently living in campus housing but are not going to request to stay, we ask that you move out by Monday, March 30, 2020.

If you have left for spring break and need to remove belongings from your room and complete your check out, you may do so by appointment only. Please email housing@iwcc.edu to schedule an appointment. If you cannot come back to campus to remove your belongings and complete a checkout, please email housing@iwcc.edu.

Housing rates and meal plans will be refunded as follows:

| Facility | Suites | Tower Single | Tower Double | Village Single | Village Quad | 12 Meal Plan | Unlimited Meal Plan |
|----------|---------|--------------|--------------|----------------|--------------|--------------|---------------------|
| Refund | \$1,305 | \$1,251 | \$832.50 | \$1,800 | \$900 | \$573.75 | \$641.25 |

Option A: A credit for the 2019-2020 academic year housing and meal plan will be applied to your student account.

After any outstanding balance on your student account has been settled, the business office will either mail you a check or deposit the credit to your Reiver Card if you have signed up for it.

OR

Option B: A credit will be applied to your academic year 2020-21 housing and meal plan.

Your credit will be applied in August and posted to your student account and can be used for your 2020-2021 academic year on-campus housing. If you haven't already done so, please complete your 2020-2021 housing application [here](#). This credit can only be used for your 2020-2021 on-campus housing and meal plan.

If you select Option A, you can expect to receive your refund in approximately 4-6 weeks. Thank you in advance for being patient with this process as many staff are working from home in light of COVID-19 concerns.

To select your refund, please email us at housingrefund@iwcc.edu. Please include your first name, last name, student ID number, room number, and refund choice.

For timely updates, guidance, and communications from Iowa Western, please visit www.iwcc.edu and check your email regularly. If you have any questions, please email housing@iwcc.edu.

As new information emerges we will communicate any changes to our plans. We appreciate your patience as we navigate this evolving situation. As always, we are here to support you.

Sincerely,

The Iowa Western Residence Life Team

housing@iwcc.edu

712-388-7695