



As we approach the weekend and spring break, I want to thank everyone once again for all of the hard work that has gone into helping Iowa Western stay open for our students.

The crisis management team will continue to meet next week to stay on top of any developing issues surrounding the COVID-19 pandemic. If important communication needs to occur, we will be utilizing e mail and posting information to the web site on our coronavirus link.

The Human Resources Department would like to remind everyone that during this unprecedented time the college recognizes the importance of support and counseling. With that, all IWCC employees can now access our Employee Assistance Program, Health Advocate to assist with personal challenges including counseling, financial planning, caregiver support and much more.

We encourage the use of this FREE service for all of our employees and their dependents to help get you through these challenging times. You can contact Health Advocate at 877-240-6863 for more information, and there will be additional information on ROC.

All IWCC employees who have Wellmark medical insurance through IWCC have the option to use the Doctor on Demand telehealth service. You can call and visit a doctor virtually using any of your mobile devices for any number of minor health issues or to assist in getting a prescription. The DOD service does have a small office visit fee, but is usually less than a regular doctor's office visit plus there is also an app available at DoctorOnDemand.com. Have your Wellmark ID card handy, create an account and sign in or call 800-997-6196 for more information.

This information is posted on ROC. Remember, the CDC is urging the public to utilize any telehealth services rather than going to doctor's offices, as they are overwhelmed right now and they could potentially expose you to the virus. If you do not have IWCC medical coverage we urge you to contact your insurance carrier to find out if they have a telehealth service available as well. We want all of our employees to stay healthy and supported during this unusual time.

We once again encourage everyone to stay connected over the break via e mail with your direct report supervisors and vice presidents so that if any decisions need to be made we can do that as a team.

Everyone please stay safe and enjoy the break.

A handwritten signature in black ink that reads 'Dan Kinney'.

Dr. Dan Kinney

President

Iowa Western Community College

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