Follow these steps to activate your account:

1. Go to www.iwcc.edu and click on the ROC link on the homepage.
2. On this page type the following:
   - Your Username is the first letter of your first name + your last name + the last 3 digits of your student ID number + @iwcc.edu (e.g. jsmith123@iwcc.edu).
   - Your initial Password is set to iowawestern + your 7 digit student ID number (e.g. iowawestern0123456).

   New Password
   - Must contain 15 characters or more
   - May use any combination of letters, number, and symbols
   - You may not use your name or any previous password
3. Students are required to enable multi-factor authentication in order to access their account.
4. For assistance, go to https://passwordcentral.iwcc.edu/. Select “Activate My Account/Change My IWCC Password” and follow the instructions listed to activate and log into your ROC.
5. You may contact the Help Desk at the web page http://helpdesk.iwcc.edu.

All classes are offered completely online through ROC. You will need to make sure you have internet access during the entire Winterim session. If you are planning on being out of the United States at any point during Winterim, contact our IT department at support@iwcc.edu or 712-325-3220 to make sure you have access to ROC. You will need to provide your full name and 7-digit Iowa Western ID number.

ROC LOGIN INFORMATION
Reiver Online Campus (ROC) is an interactive web-based tool that allows students to access their academic information. Students can register for classes, as well as drop and add classes, view official grades, view financial aid and billing information, print a class schedule, run a program evaluation, and much more, all through Student Self Services.

Follow these steps to activate your account:

1. Go to www.iwcc.edu and click on the ROC link on the homepage.
2. On this page type the following:
   - Your Username is the first letter of your first name + your last name + the last 3 digits of your student ID number + @iwcc.edu (e.g. jsmith123@iwcc.edu).
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**IMPORTANT DATES FOR 2023 WINTERIM TERM**

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<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>October 11, 2023</td>
<td>Registration Begins</td>
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<tr>
<td>November 20, 2023</td>
<td>Textbooks Available For Purchase In The College Store</td>
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<tr>
<td>December 19, 2023</td>
<td>Last Day To Add A Class</td>
</tr>
<tr>
<td>December 19, 2023</td>
<td>Last Day To Place Online Order For Textbooks</td>
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<tr>
<td>December 20, 2023</td>
<td>Classes Begin</td>
</tr>
<tr>
<td>December 20, 2023</td>
<td>Last Day To Drop Classes For A 100% Refund</td>
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<td>December 20, 2023</td>
<td>Last Day To Return Textbooks For A Full Refund</td>
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<tr>
<td>December 21, 2023</td>
<td>Last Day To Drop Classes For A 50% Refund</td>
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<tr>
<td>December 21, 2023-January 1, 2024</td>
<td>College Offices Closed</td>
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<td>January 2, 2024</td>
<td>Last Day To Drop Classes</td>
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<td>January 3, 2024</td>
<td>Classes End</td>
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<tr>
<td>January 22, 2024</td>
<td>Payment Deadline</td>
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*Please refer to Iowa Western’s Refund of Tuition and Fees Policy, which can be found on the second page of this form, for more information regarding refunds.

**TEXTBOOKS**

Textbook information is available to view online at http://iwcccollegestore.com/ beginning October 11, 2023. To order your textbook online, please visit http://iwcccollegestore.com/. Online orders must be placed no later than 11:00 pm on December 19, 2023. You may purchase and pick-up your textbook at the College Store beginning November 20, 2023. Refunds on textbooks for dropped courses are only available through December 19, 2023 with a drop slip. The College Store will be closed from December 21, 2023 through January 1, 2024.

**TECHNICAL SUPPORT**

Students who experience technical difficulties, including problems with a login or password, need to contact the Help Desk at the web page http://helpdesk.iwcc.edu. Students are strongly encouraged to log in to their class prior to December 20th so that any issues regarding their login or password can be resolved before the start of class. Technical support will be available throughout the break via the web page http://helpdesk.iwcc.edu; you will receive a response within 48 hours. Please note that no support will be available on December 24th and 25th.

**ENROLLMENT QUESTIONS**

Enrollment questions should be directed to the Records and Registration Office at winterim@iwcc.edu. Keep in mind that College Offices will be closed from December 21, 2023 through January 1, 2024. If you need enrollment assistance while College Offices are closed, please email us at winterim@iwcc.edu; you will receive a response within three days.

**FINAL GRADES AND TRANSCRIPTS**

Final grades are due from the faculty on January 5, 2024. Students will be able to view their final grades on ROC by January 6, 2024. Transcripts may be requested electronically through the National Student Clearinghouse, www.studentclearinghouse.org. Click on the green Order button to begin the ordering process. No transcript of credit will be issued until all financial and other obligations to the College have been met. Transcript processing may be delayed as College Offices will be closed from December 21, 2023 through January 1, 2024.
PAYMENT ARRANGEMENTS
Payment arrangements that cover the entire balance of a student’s account must be made each semester by the payment deadline. The Winterim payment deadline is January 22, 2024. Payment arrangements can be made by setting up an automatic payment plan online. In addition, payment in full can be made through one of the following options: over the phone with a credit card or debit card at 712-325-3225, through the mail with a check, or by going to the Cashier’s window and paying with cash, check, debit card, or credit card. The College reserves the right to administratively withdraw students who fail to make payment arrangements by the payment deadline.

ONLINE AUTOMATIC PAYMENT PLAN
Iowa Western offers an Online Automatic Payment Plan to help students finance their education. To enroll in the payment plan, go to www.iwcc.edu and click on the Admissions link and then Paying for College and then Payment Plan. It is available under the following terms and conditions: the student must enroll in the plan online and pay a $25 fee; and the student must make all payment installments as scheduled. Specific dates for payment are posted online and are available at the Cashier’s Window.

SCHOLARSHIP RECIPIENTS
Students who are receiving a scholarship from an organization other than Iowa Western should contact the Business Office to verify that Iowa Western has been notified about the scholarship. All scholarship questions can be directed to the Business Office at 712-325-3229.

FINANCIAL AID
Because Winterim is not considered a term for financial aid purposes, it is attached to the Spring semester. Winterim credits will count toward Spring total enrollment for financial aid purposes only. Spring semester financial aid will encompass the first day of the Winterim term to the last day of the Spring semester. Any aid used for Winterim will come from the Spring financial aid award. Financial aid will not be disbursed until normal disbursement dates in the Spring.

Visiting students are not eligible for financial aid.